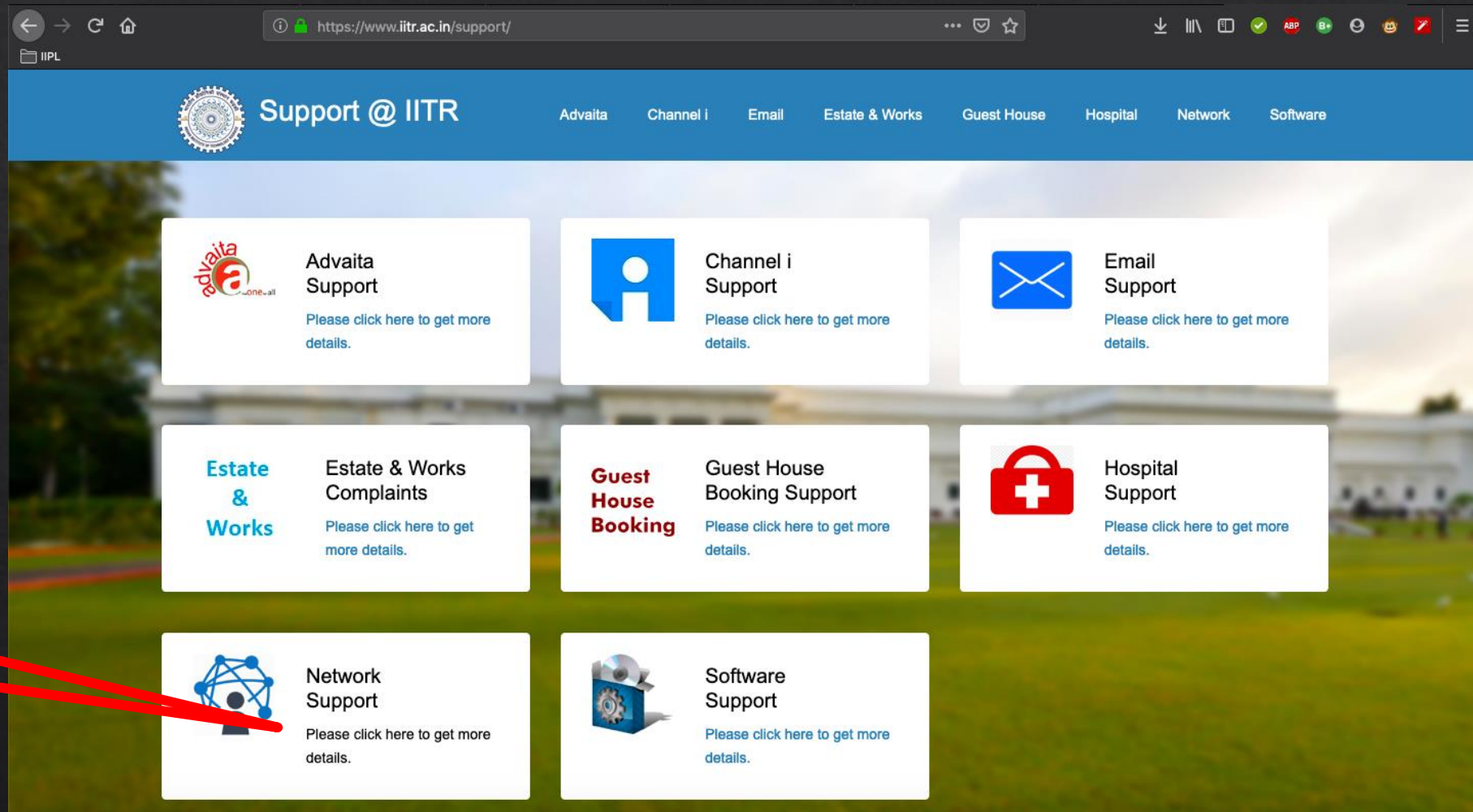# IITR
New Network Connectivity
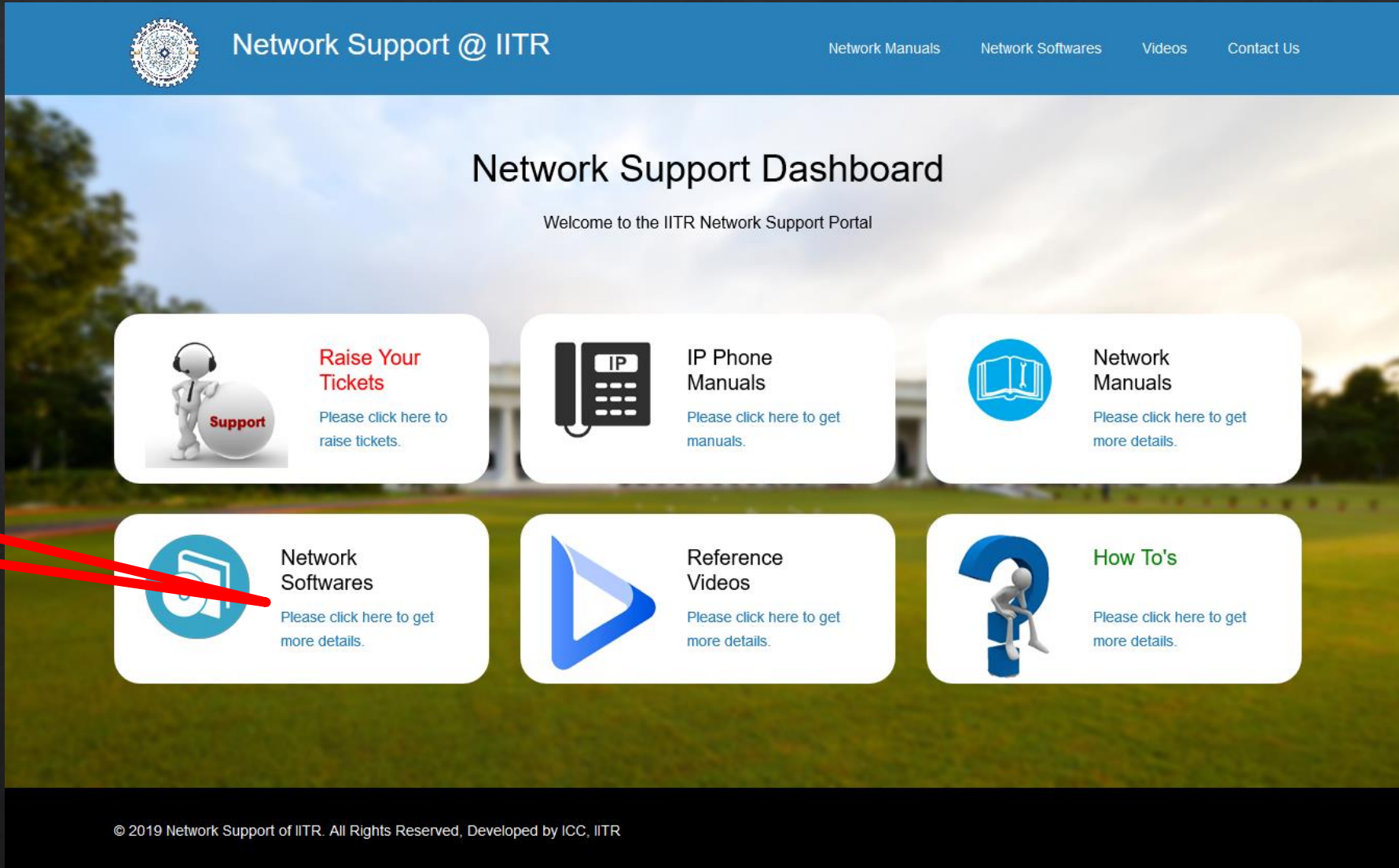# User Guide
For
macOS/OSX

Contents:

1. Download software from IITR Network Support Portal.

2. Install software's as per guide instructions.

3. Configure Firefox changes. (Only if you use Firefox browser)

4. Restart the Mac.

5. Connect to new network (Wi-Fi or LAN).

Download Softwares

1.1 Go to https://www.iitr.ac.in/support and click on **Network Support**

1.2 Click on **Network Softwares**

1.3 Click on **Mac**.
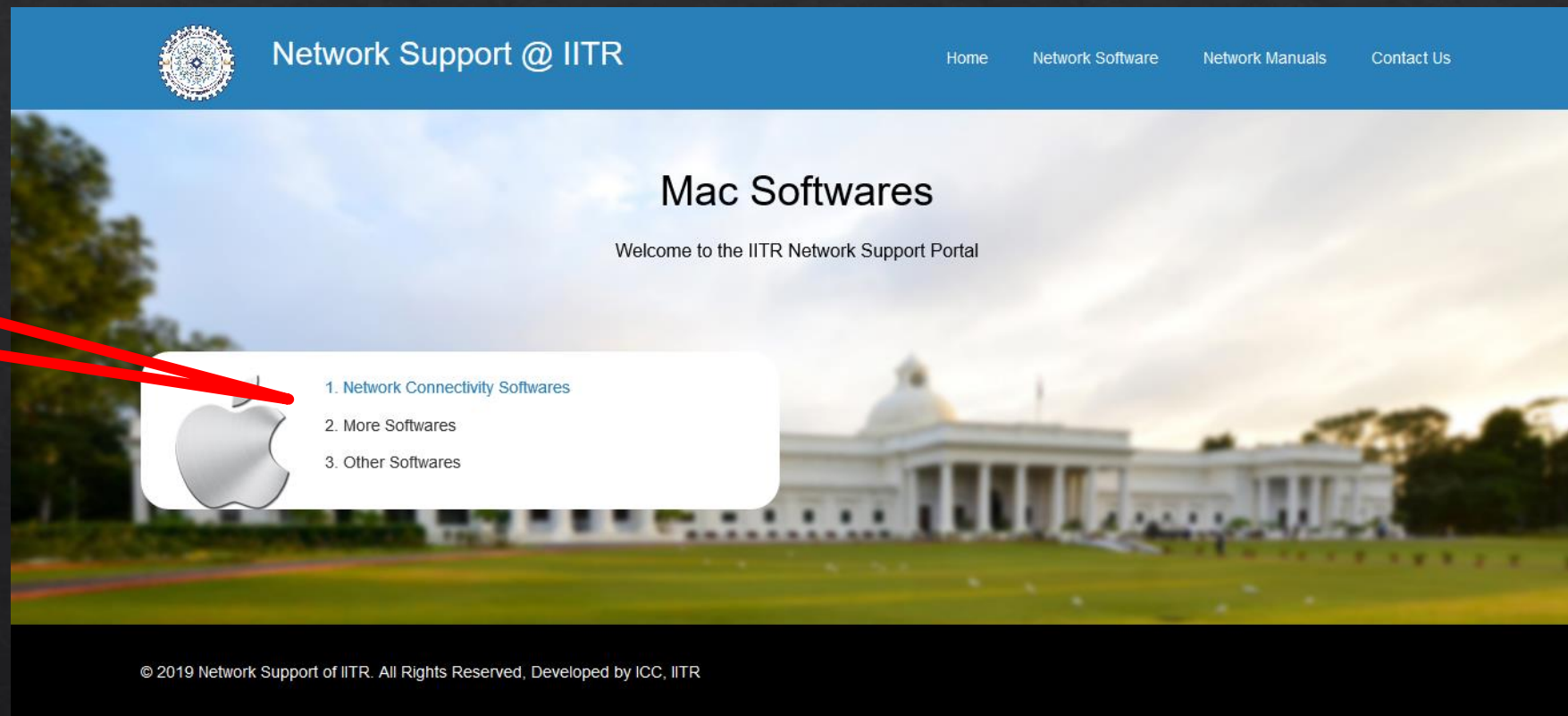
1.4 Click on **Network Connectivity Software** and **Network_Security_Setup_macos.zip** will be downloaded to your PC.

Installation of Softwares

2.1 Extract **Network_Security_Setup_macos.zip**
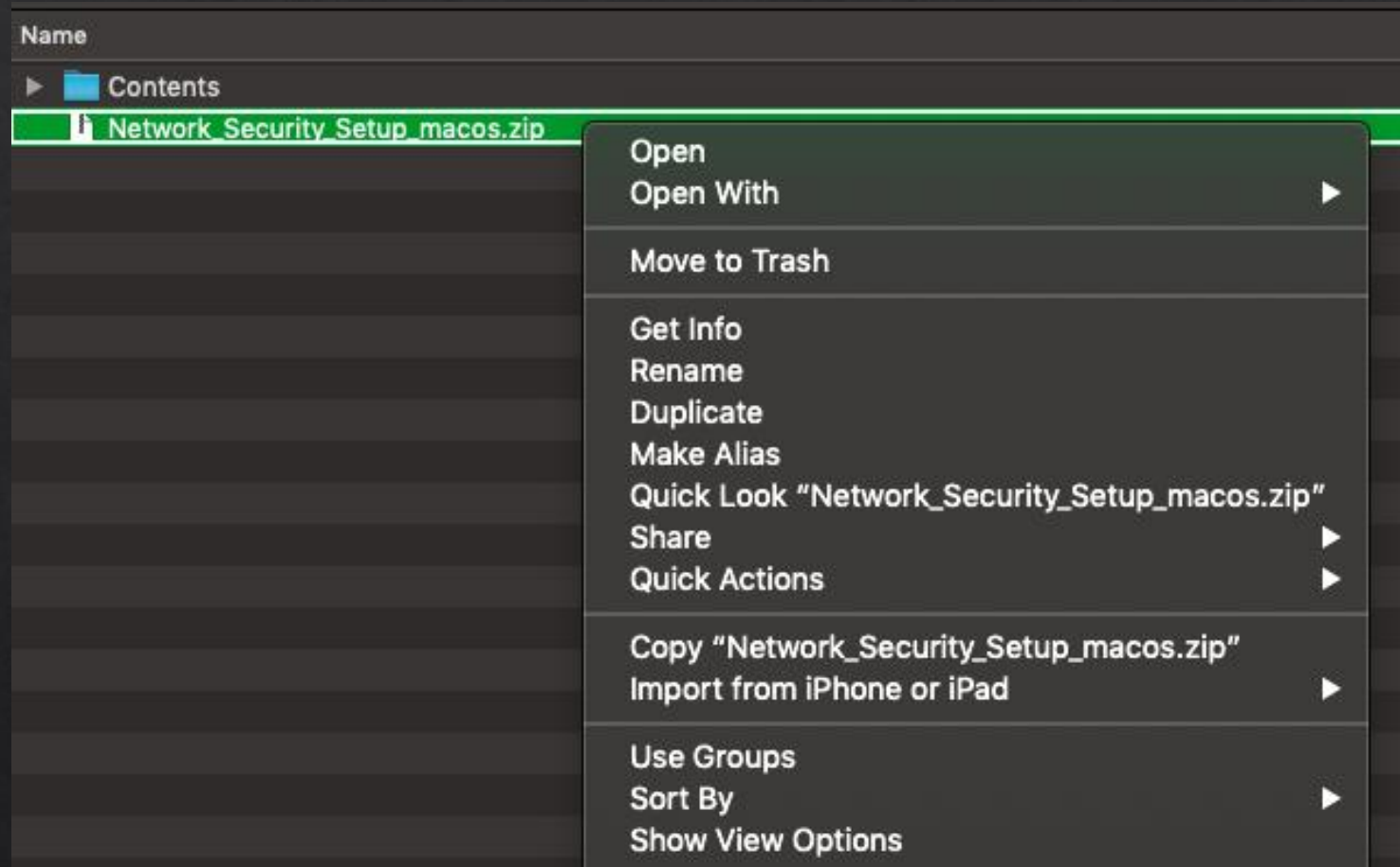
Installation of Softwares

2.2 Open the folder **Network_Security_Setup_macos** and install "**Anyconnect Mobility Client".**
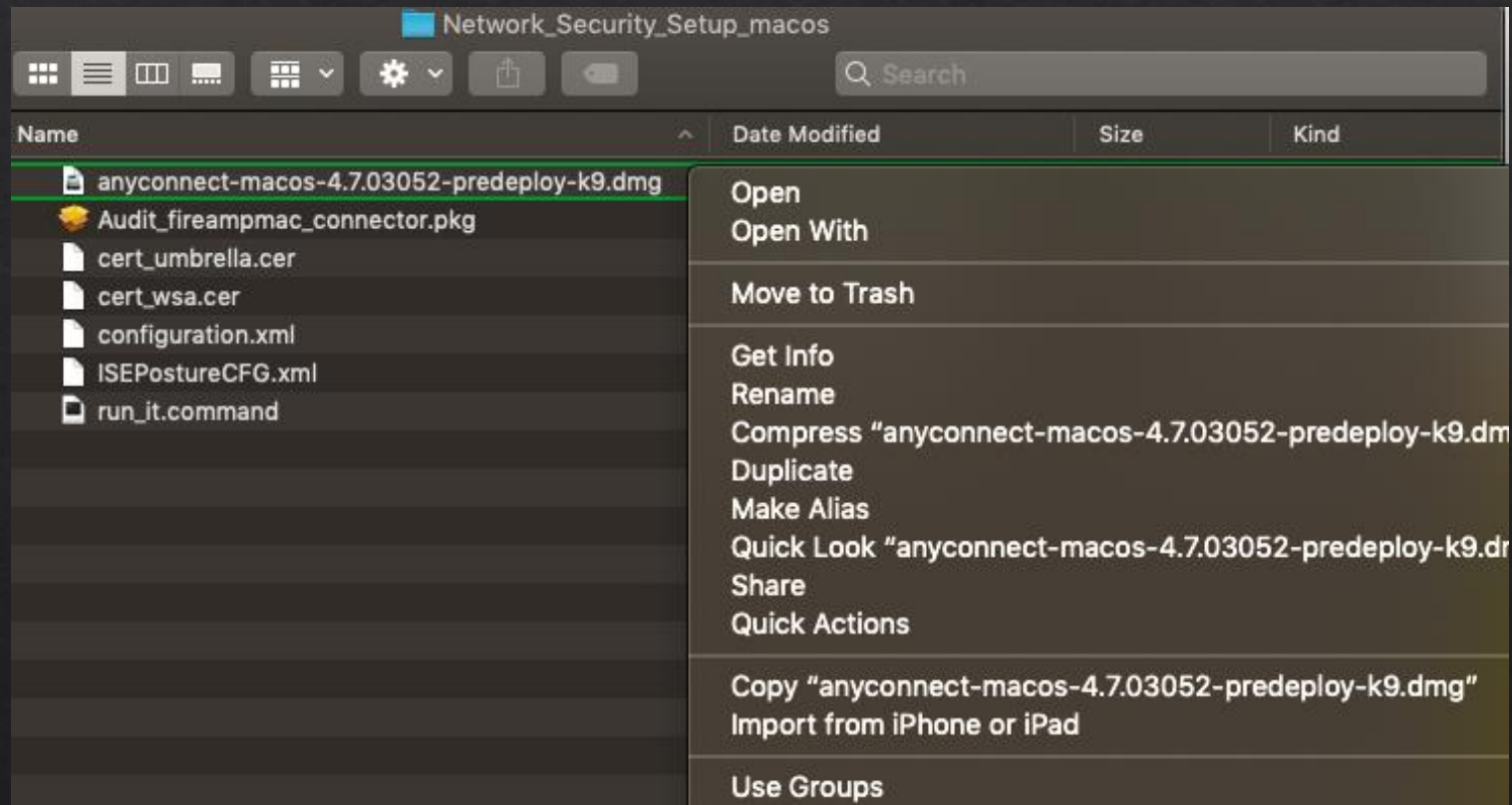
Installation of Softwares

2.3   Open **AnyConnect.pkg** and **Continue.**

Installation of Softwares

2.4   Select the following packages (**VPN** selected by default, **DART** and **ISE Posture**) and click on **Continue** again.
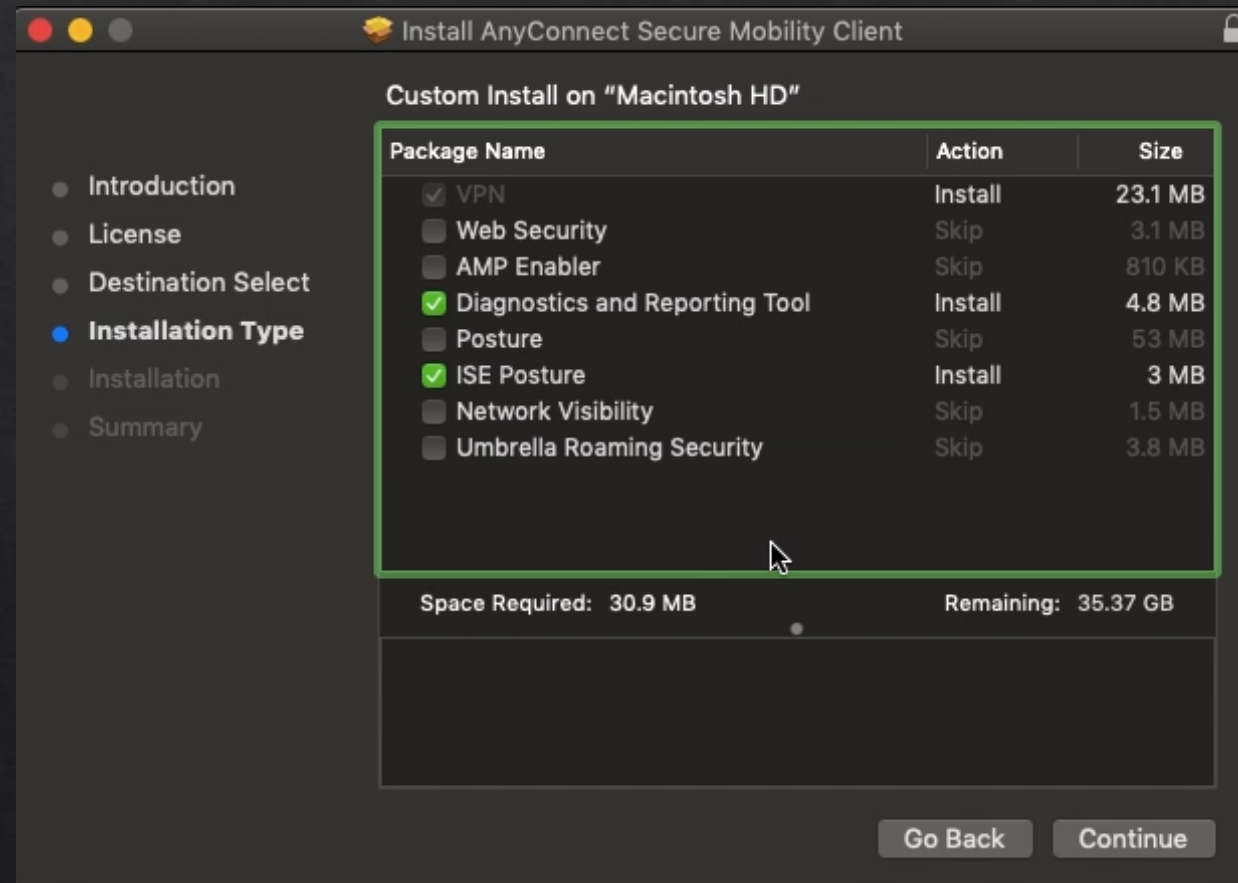
Installation of Softwares

2.5 Click on **Install** and proceed, later setup will ask you for your account password.
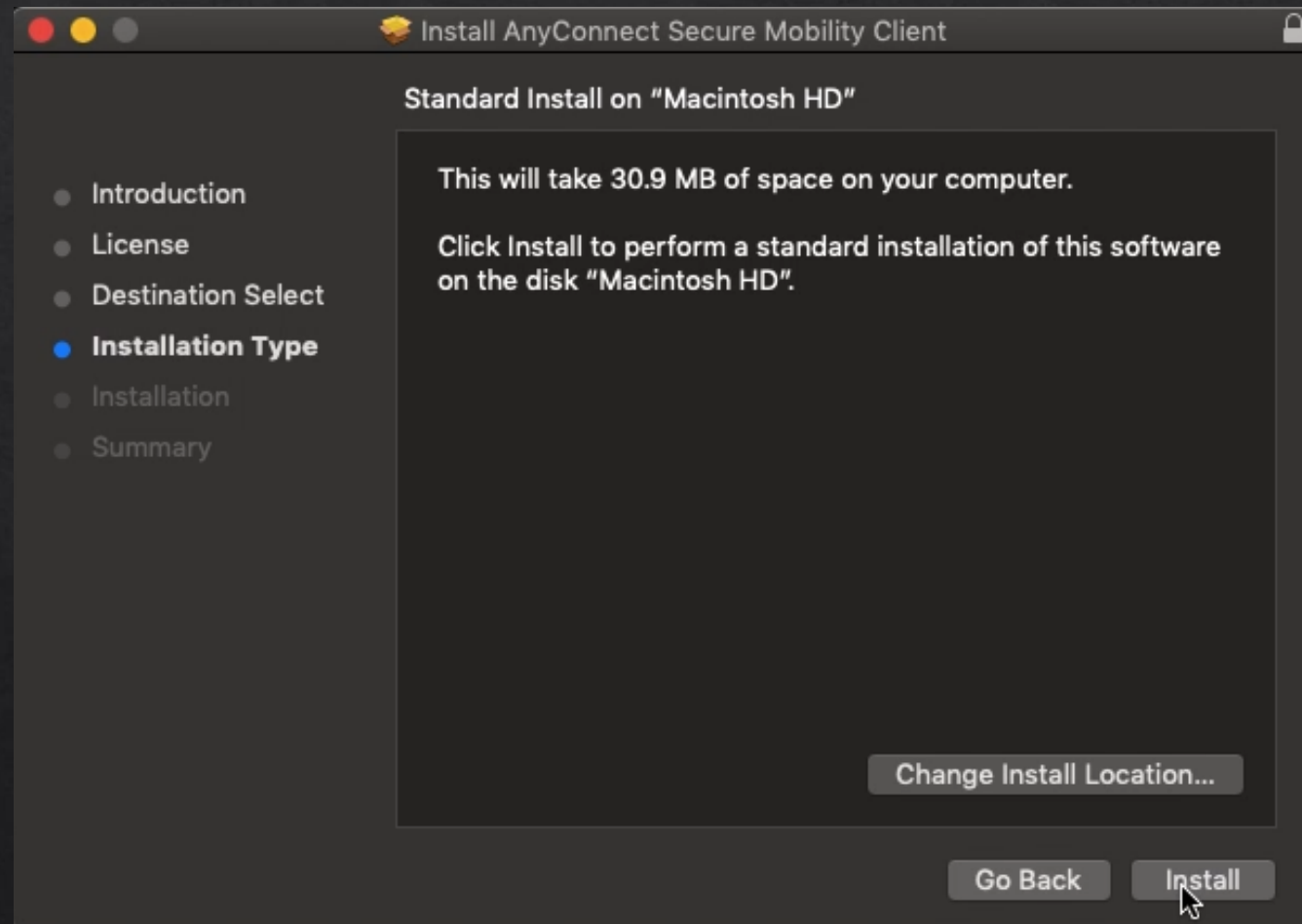
Installation of Softwares

2.6   If prompted, please click on **Open Preferences** and **Allow** the software.
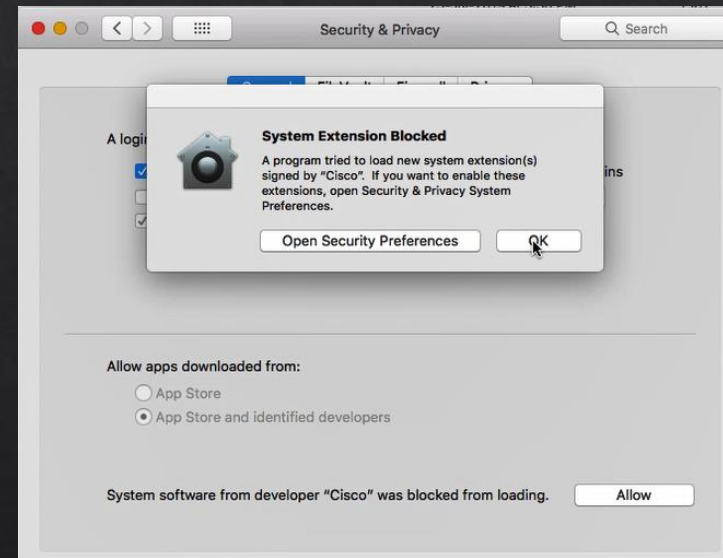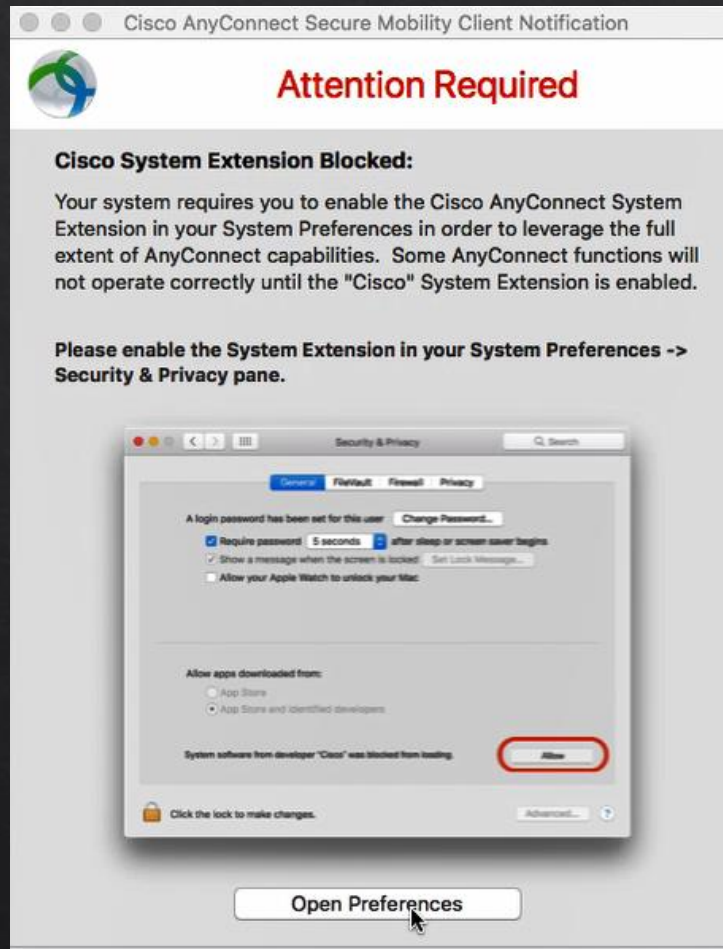
Installation of Softwares

2.7   Install **Amp Connector** (Open Audit_fireampmac_Connector.pkg)
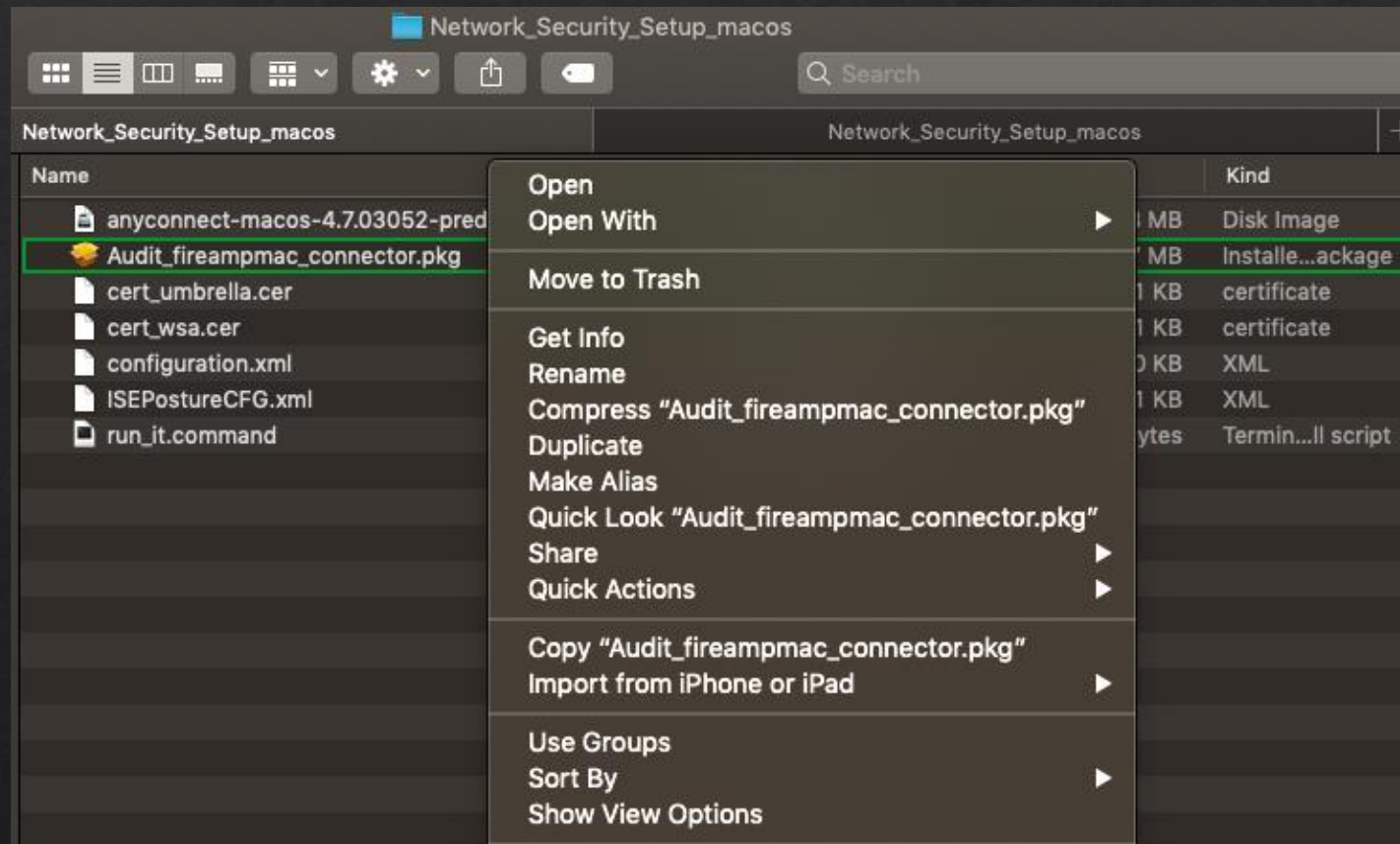
Installation of Softwares

2.8   After clicking on **Continue** and **Agree to EULA**, click on **Install** to start installation, setup will ask for your account password.
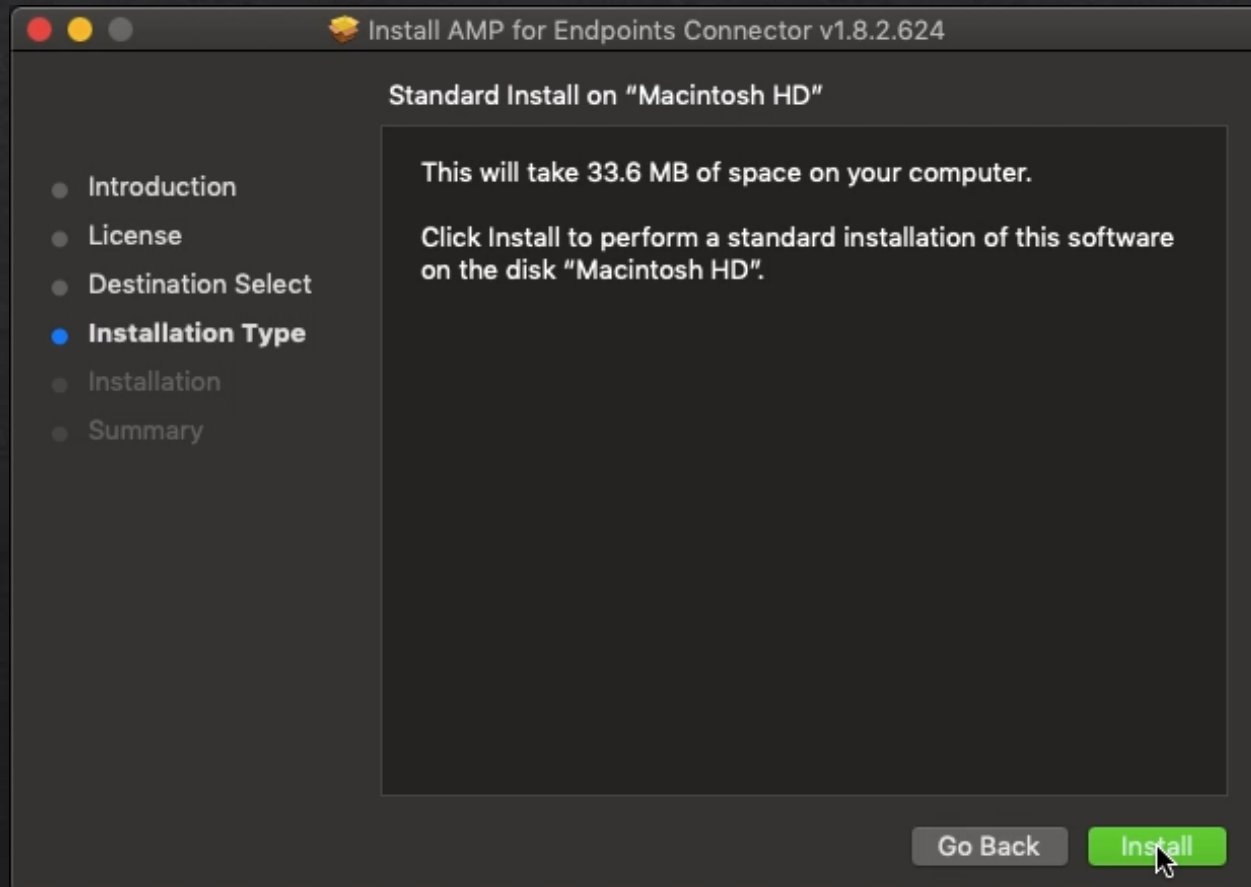
Installation of Softwares

2.9   If prompted please click on **Open Security Preferences** and click **Allow**.
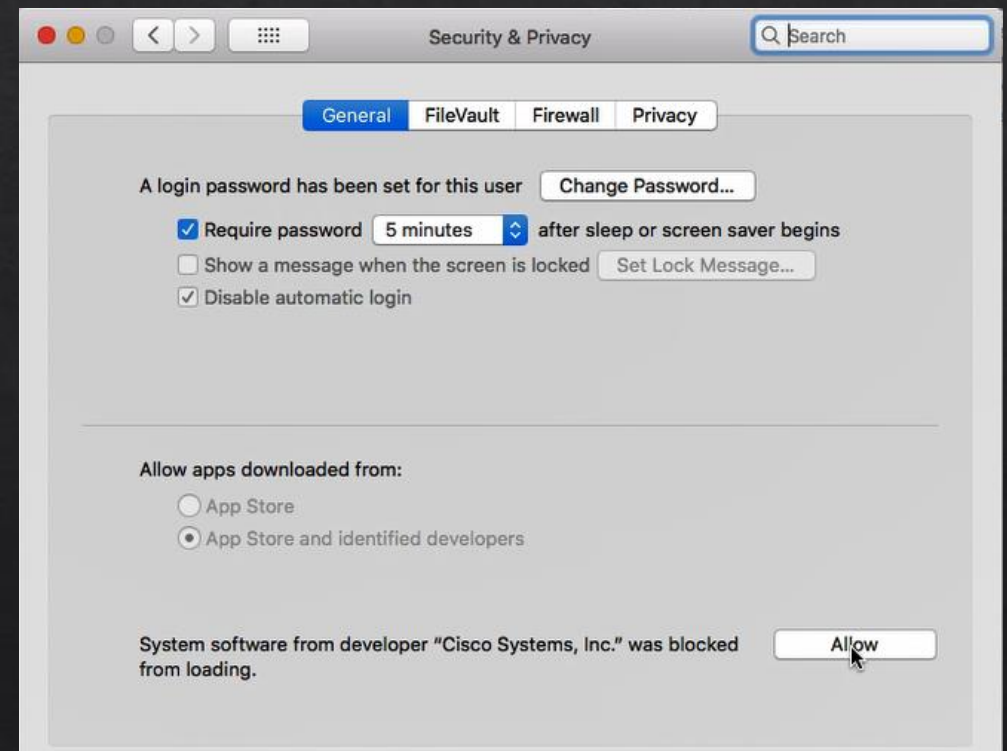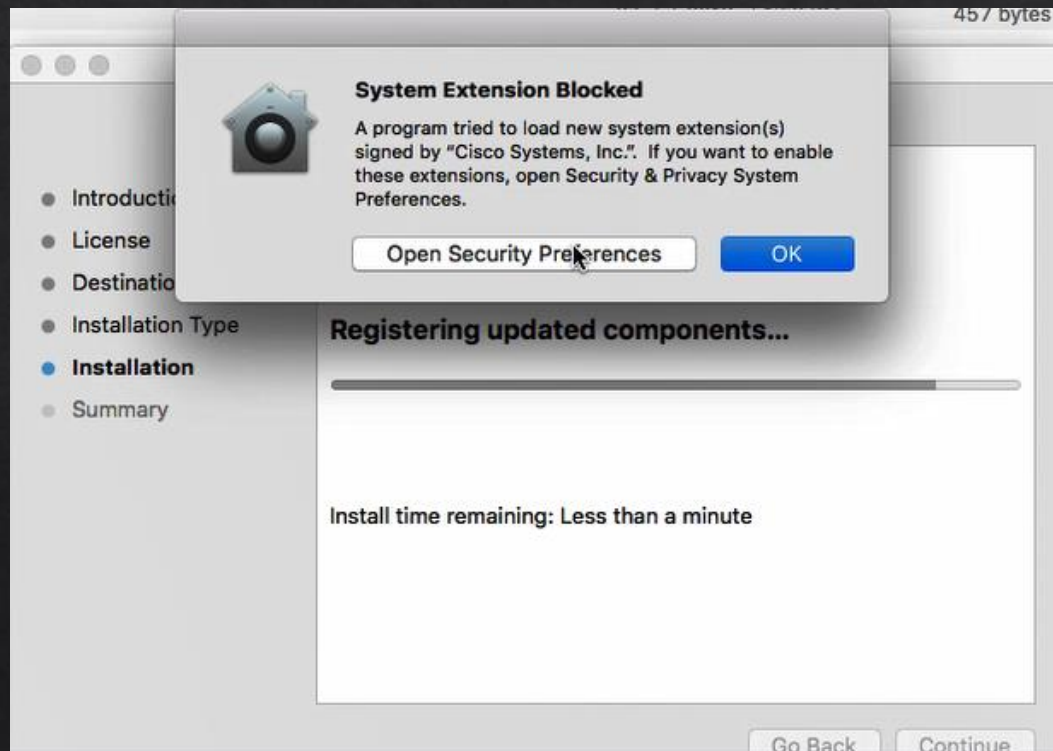
Installation of Softwares

2.10   Now run **"run_it.command"** file and provide password when asked.
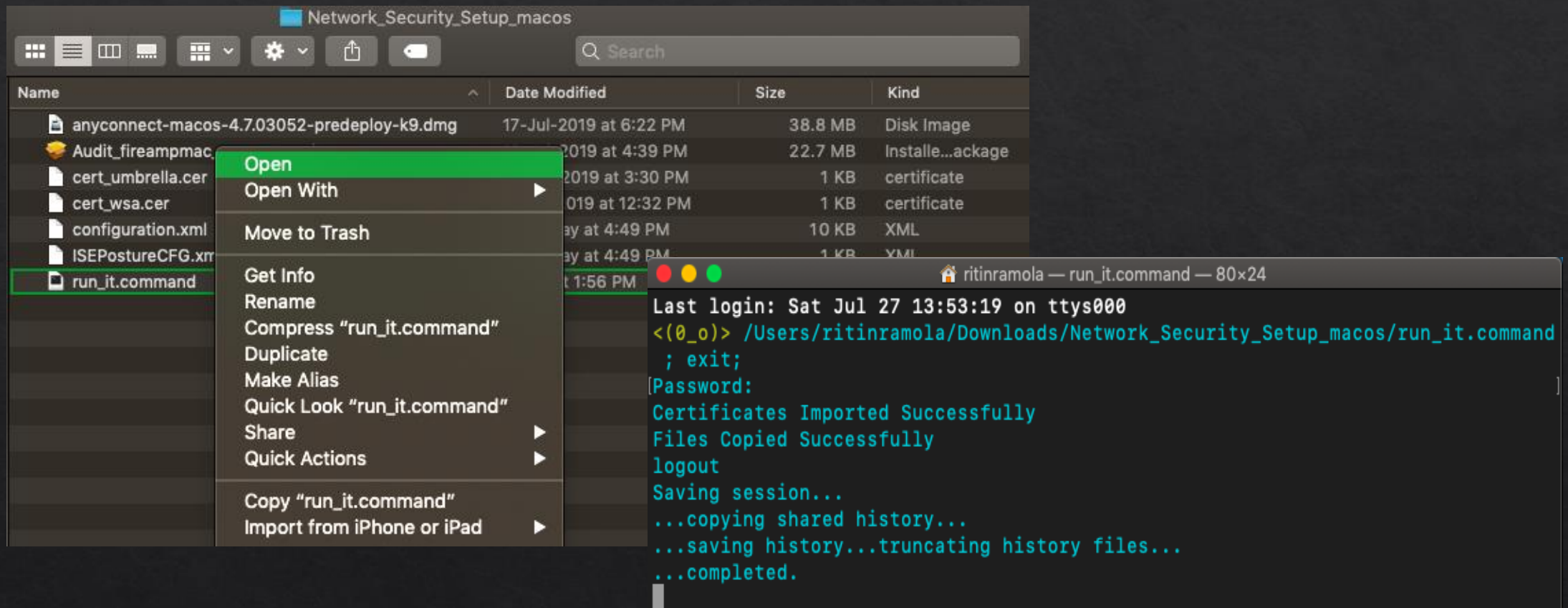
Firefox Config Steps

3.1 Perform below steps only if you use **Firefox** browser else skip. Open Firefox browser and type **"about:config"** in address bar. Click **"I accept the risk"** and proceed.
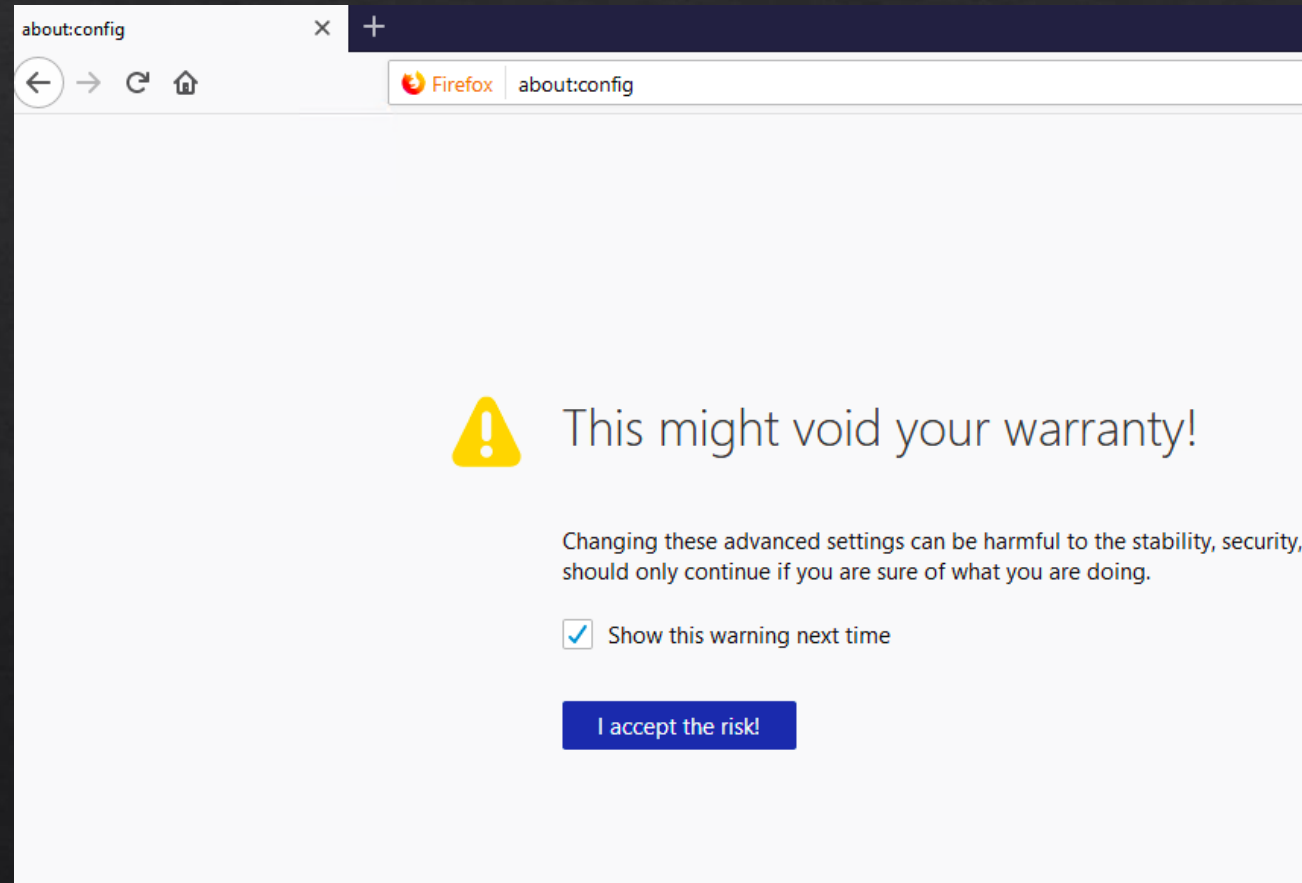
Firefox Config Steps

3.2 Search of keyword **"security.enterprise_roots.enabled"** and make sure the Value is **"true".** If not proceed to the next step otherwise skip next step.
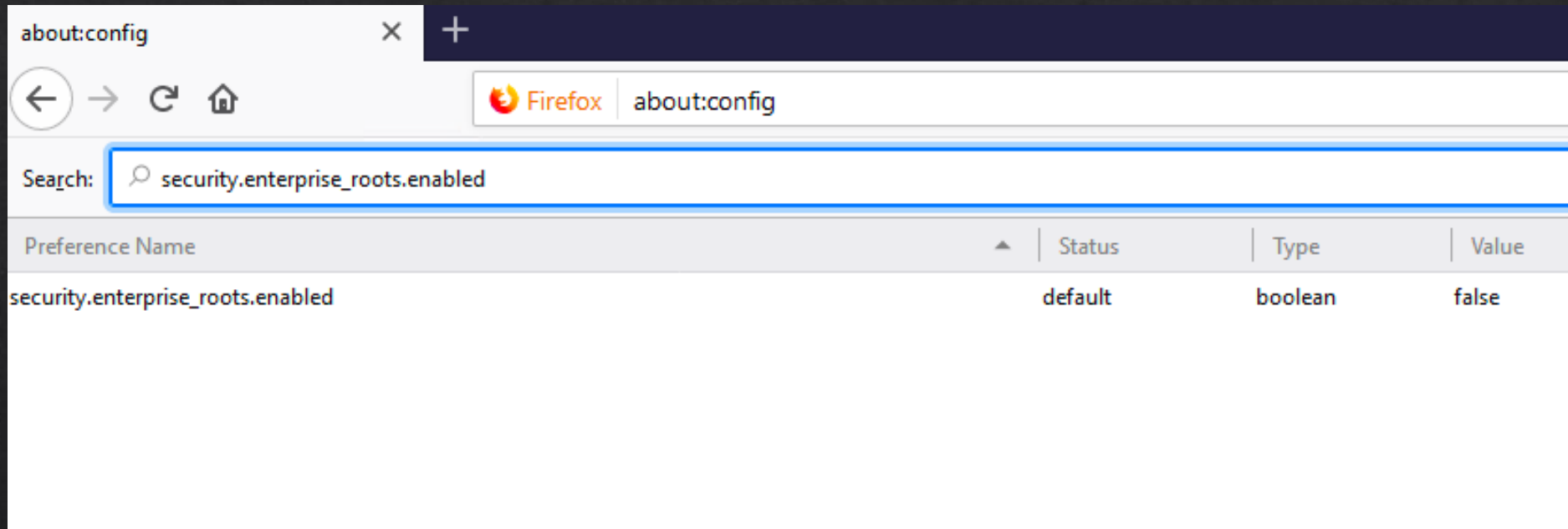
Note: Make sure you are running upgraded version of Firefox to get above option.

Firefox Config Steps

3.3   Right click on the attribute and select **"Toggle"** to change the value.
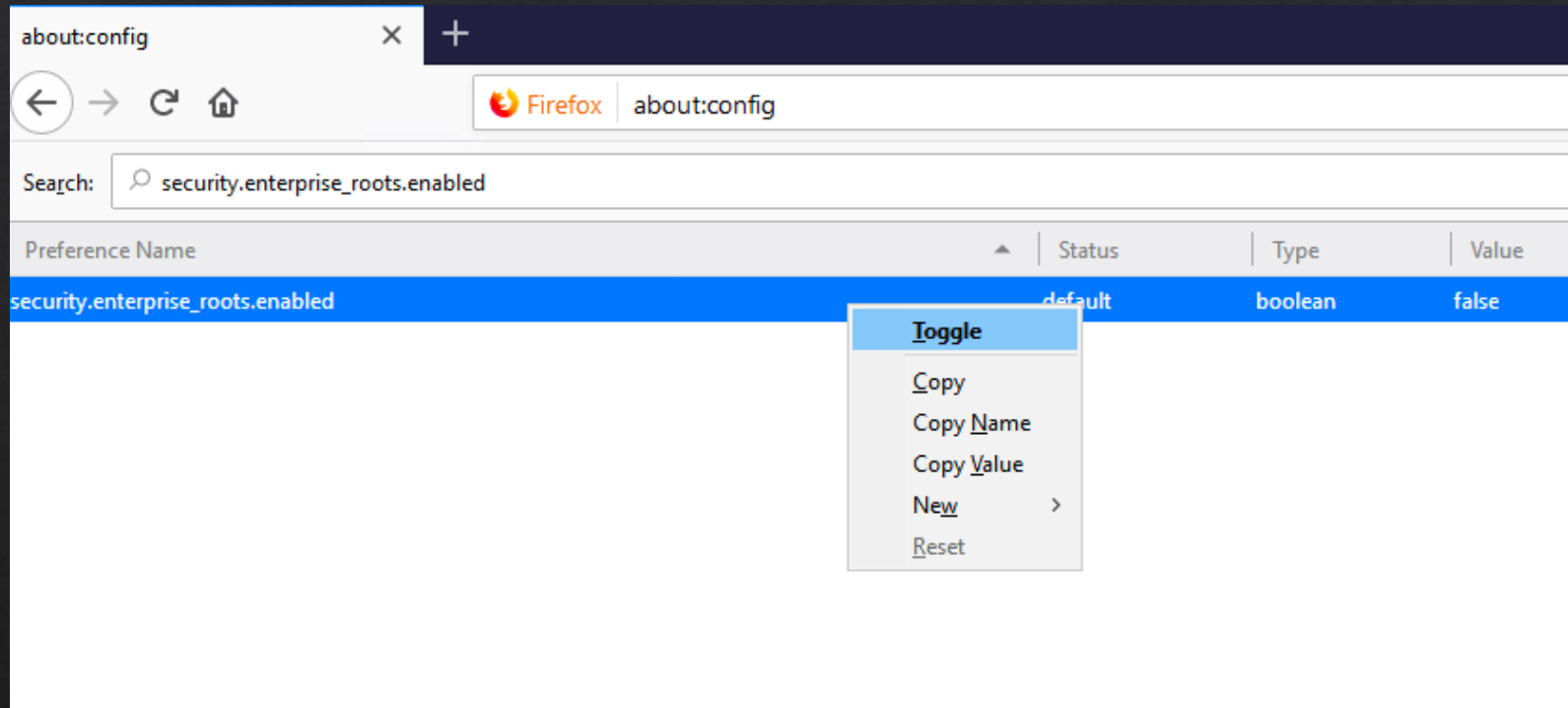
Firefox Config Steps

3.4 Finally make sure the value is set to **"true".**

Restart your MAC

4. Installation Completed, Restart your MAC.

Connect to new network (Wi-Fi & LAN)

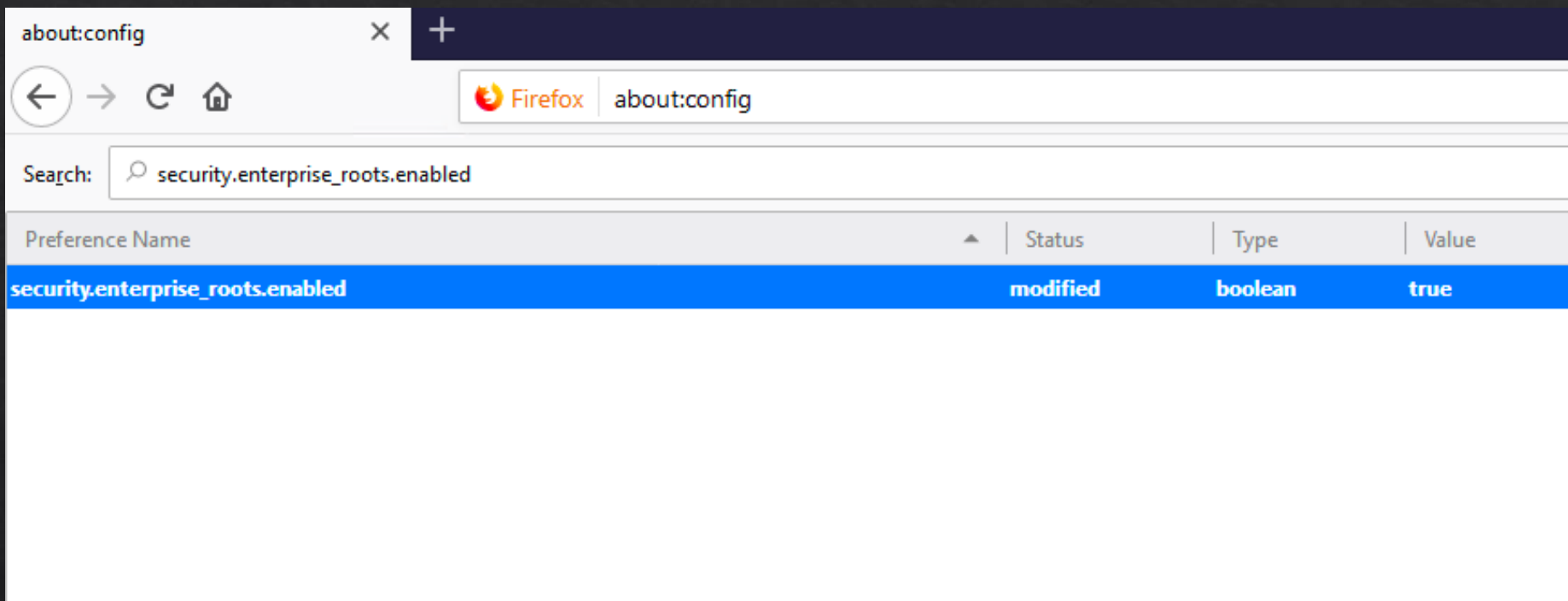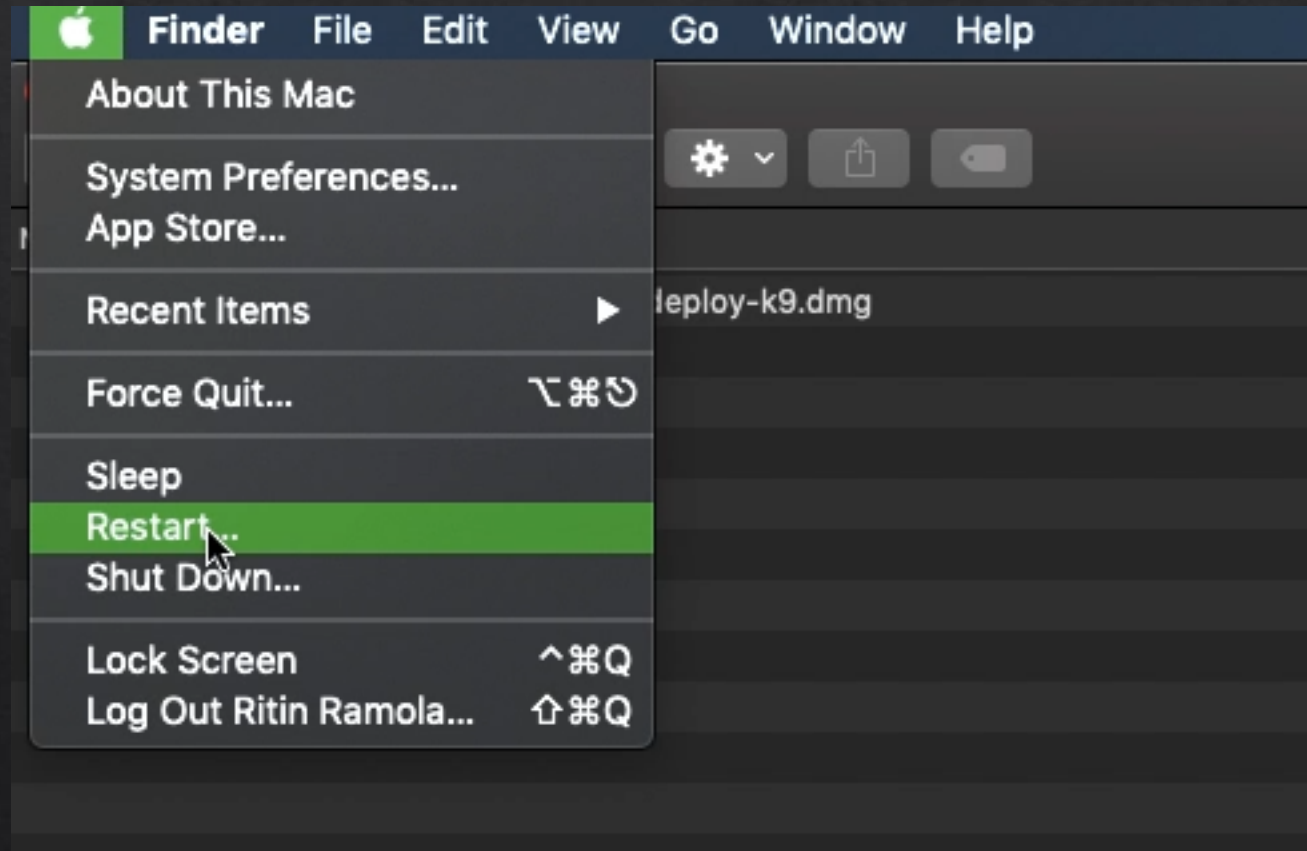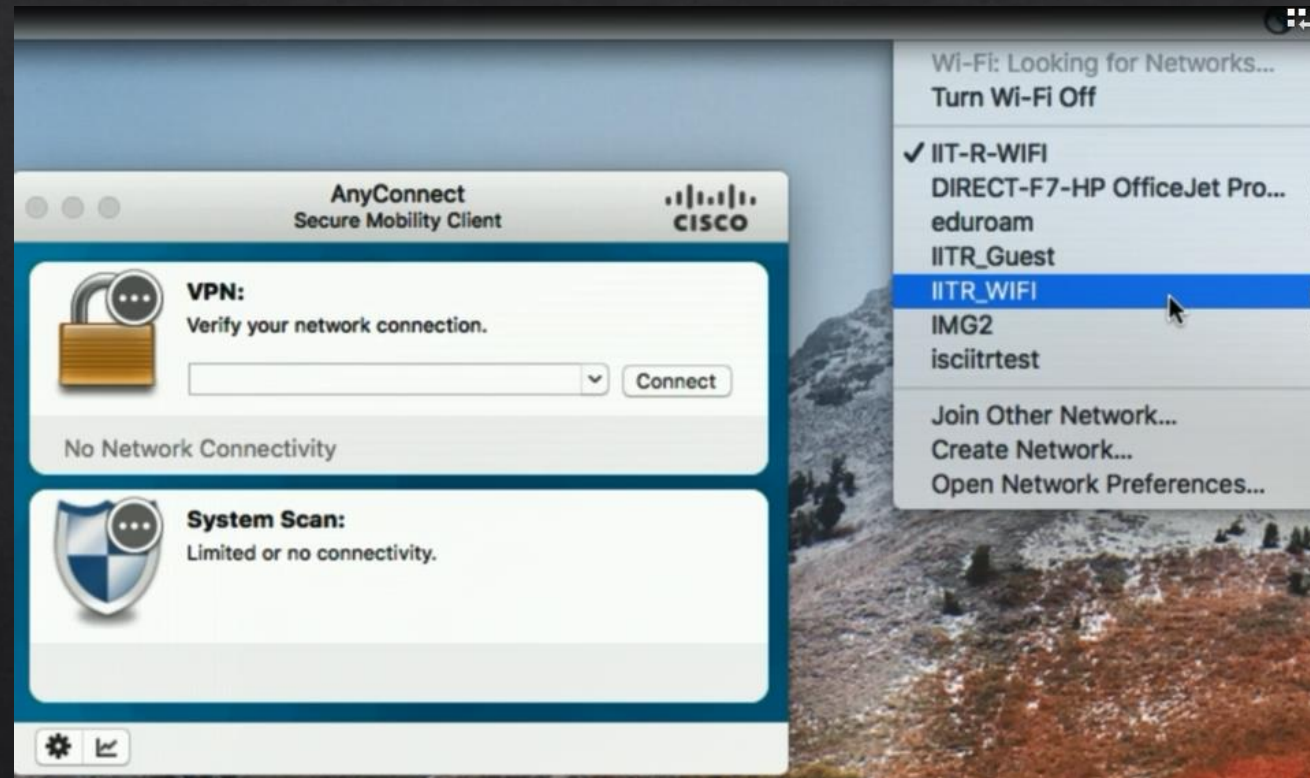5.1 After Restart open **AnyConnect Secure Mobility Client** and connect to ssid **IITR_WIFI** .

Connect to new network (Wi-Fi & LAN)

5.2 Provide your **username** & **password**. For faculties use Emp ID and for students use Enrollment Number as your initial username and password. Change it after first login.

Connect to new network (Wi-Fi & LAN)

5.3   Click **Continue** and provide **password**
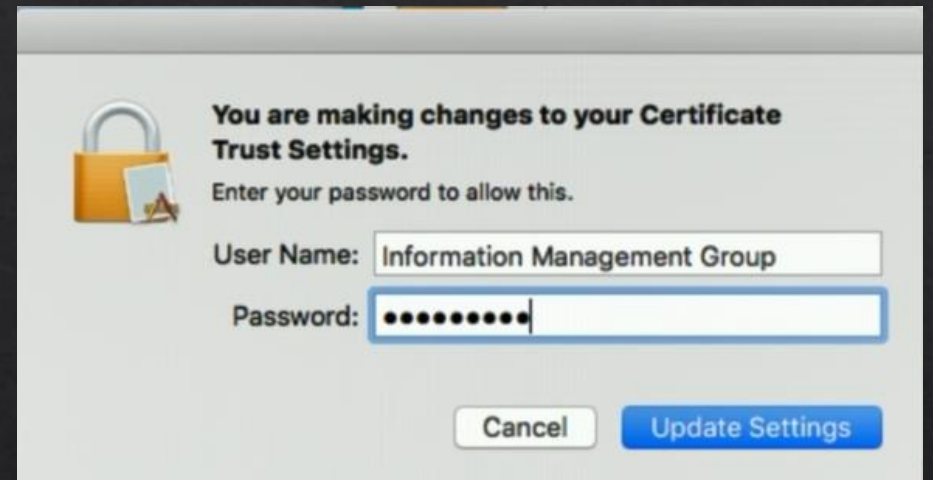
For any query please contact **network-support@iitr.ac.in**

OR

Raise your ticket @ - https://network-support.iitr.ac.in/

Thank You

ICC, IITR