

HOW TO VIEW AND REPROCESS YOUR QUARANTINED EMAILS

(SELF SERVICE DESK)

- You will receive weekly email notifications
- OR
- You could open it any time

Open the following link:

<https://192.168.121.73:8447/loginPageNosso.imss>

<https://192.168.121.73:8447/loginPageNosso.imss>

Trend Micro™ InterScan™ Messaging Security Virtual Appliance

https://192.168.121.73:8447/loginPageNosso.imss

uid=youremail-id,ou=people,o=iitr.ac.in,o=isc
e.g:
uid=email-support,ou=people,o=iitr.ac.in,o=isc

Trend Micro™ InterScan™ Messaging Security Virtual Appliance

Please type your user name and password to access the User Quarantine console.

Username:
Example: EXAMPLE\test or test@example.com

Password:

As shown in the next slide

SAME password that you have for your email-id

Copyright © 2016 Trend Micro Incorporated. All rights reserved.

Activate Windows
Go to Settings to activate Windows.

ICC@IITR

3:57 PM
2/27/2017

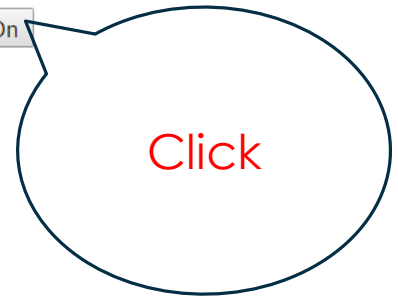
Trend Micro™ InterScan™ Messaging Security Virtual Appliance

Please type your user name and password to access the End User Quarantine console. ⓘ

Username:
Example: EXAMPLE\test or test@example.com

Password:

Log On



You can delete or release any of these quarantined emails by your own

uid=email-support,ou=people,o=iitr.ac.in,o=isc 's Email Quarantine [Log Off](#)

Manage quarantined messages of distribution lists at [Distribution List EUQ Management](#).

Messages are deleted after 7 days.
Approved Senders : [0] (of [50] max) Display: 15 per page

1 - 13 of 13

<input type="checkbox"/>	Sender	Subject	Received
<input type="checkbox"/>	ts7@a.leshizhubo.com	New Arrival----Rechargeable LED Table Lamp	Mar 1, 2017 1:20:59 PM
<input type="checkbox"/>	utljifnik@ywhv.com	Re: Serve Mining Spare Parts	Feb 28, 2017 9:15:45 AM
<input type="checkbox"/>	noreply@intconf.in	International Conference YMCA	Feb 28, 2017 2:00:50 AM
<input type="checkbox"/>	admin@x145.save99off.com	Our Special Discount for Those Special to You win 189\$	Feb 27, 2017 8:22:29 PM
<input type="checkbox"/>	bounces+4753554-632a-email-support=iitr.ac.in@sendgrid.net	Come & Explore SoftwareSuggest - India's Largest Software Discovery Platform	Feb 27, 2017 4:01:23 PM
<input type="checkbox"/>	info44@mhgyjs.com	Re: Manufacture of Rfid Products:Cards,Wristbands,Keyfobs,Labels	Feb 27, 2017 6:53:59 AM
<input type="checkbox"/>	anibamba2016@gmail.com	From Ms ANITA BAMBA	Feb 26, 2017 12:00:49 AM
<input type="checkbox"/>	noreply@intconf.in	(NCIST-17), Sponsored by AICTE-NEQIP	Feb 25, 2017 2:10:44 PM
<input type="checkbox"/>	gd930142102@126.com	847 32050-12:36:16	Feb 25, 2017 10:05:20 AM
<input type="checkbox"/>	admin@x35.newyear-sale.com	You'll be thankful for these savings on Early Spring! win 133\$	Feb 24, 2017 1:00:09 PM
<input type="checkbox"/>	dengbj@mymailonline.net	Hello dear	Feb 24, 2017 8:12:22 AM
<input type="checkbox"/>	noreply@intconf.in	International Conference New Delhi, India	Feb 22, 2017 8:33:41 PM
<input type="checkbox"/>	bounces+4753554-632a-email-support=iitr.ac.in@sendgrid.net	Introducing HR-One- Complete HRMS Starting INR 5000/mo	Feb 22, 2017 2:24:39 PM

1 - 13 of 13

ICC@IITR

To receive the email

To delete the email

To receive / release any of these quarantined emails by your own

uid=email-support,ou=people,o=iitr.ac.in,o=isc 's Email Quarantine [Log Off](#)

Manage quarantined messages of distribution lists at [Distribution List EUQ Management](#).

Messages are deleted after 7 days.
Approved Senders : [0] (of [50] max) Display: 15 per page

Delete **Release** 1 - 13 of 13

<input type="checkbox"/>	Sender	Subject	Received
<input type="checkbox"/>	ts7@a.leshizhubo.com	New Arrival----Rechargeable LED Table Lamp	Mar 1, 2017 1:20:59 PM
<input checked="" type="checkbox"/>	ntljifnik@ywhv.com	Re: Serve Mining Spare Parts	Feb 28, 2017 9:15:45 AM
<input type="checkbox"/>	noreply@intconf.in	International Conference YMCA	Feb 28, 2017 2:00:50 AM
<input type="checkbox"/>	admin@x145.save99off.com	Our Special Discount for Those Special to You win 189\$	Feb 27, 2017 8:22:29 PM
<input type="checkbox"/>	bounces+4753554-632a-email-support=iitr.ac.in@sendgrid.net	Come & Explore SoftwareSuggest - India's Largest Software Discovery Platform	Feb 27, 2017 4:01:23 PM
<input type="checkbox"/>	info44@mhgyjs.com	Re: Manufacture of Rfid Products:Cards,Wristbands,Keyfobs,Labels	Feb 27, 2017 6:53:59 AM
<input type="checkbox"/>	anibamba2016@gmail.com	From Ms ANITA BAMBA	Feb 26, 2017 12:00:49 AM
<input type="checkbox"/>	noreply@intconf.in	(NCIST-17), Sponsored by AICTE-NEQIP	Feb 25, 2017 2:10:44 PM
<input type="checkbox"/>	gd930142102@126.com	847 32050-12:36:16	Feb 25, 2017 10:05:20 AM
<input type="checkbox"/>	admin@x35.newyear-sale.com	You'll be thankful for these savings on Early Spring! win 133\$	Feb 24, 2017 1:00:09 PM
<input type="checkbox"/>	dengbj@mymailonline.net	Hello dear	Feb 24, 2017 8:12:22 AM
<input type="checkbox"/>	noreply@intconf.in	International Conference New Delhi, India	Feb 22, 2017 8:33:41 PM
<input type="checkbox"/>	bounces+4753554-632a-email-support=iitr.ac.in@sendgrid.net	Introducing HR-One- Complete HRMS Starting INR 5000/mo	Feb 22, 2017 2:24:39 PM

Delete Release 1 - 13 of 13

Warning: You must be very clear that the email is legitimate. It can be harmful to Your computer otherwise

To delete any of these quarantined emails by your own

uid=email-support,ou=people,o=iitr.ac.in,o=isc 's Email Quarantine [Log Off](#)

Manage quarantined messages of distribution lists at [Distribution List EUQ Management](#).

Messages are deleted after 7 days.
Approved Senders : [0] (of [50] max) Display: 15 per page

Delete Release 1 - 13 of 13

<input type="checkbox"/>	Sender	Subject	Received
<input type="checkbox"/>	ts7@a.leshizhubo.com	New Arrival----Rechargeable LED Table Lamp	Mar 1, 2017 1:20:59 PM
<input checked="" type="checkbox"/>	ntljifnik@ywhv.com	Re: Serve Mining Spare Parts	Feb 28, 2017 9:15:45 AM
<input type="checkbox"/>	noreply@intconf.in	International Conference YMCA	Feb 28, 2017 2:00:50 AM
<input type="checkbox"/>	admin@x145.save99off.com	Our Special Discount for Those Special to You win 189\$	Feb 27, 2017 8:22:29 PM
<input type="checkbox"/>	bounces+4753554-632a-email-support=iitr.ac.in@sendgrid.net	Come & Explore SoftwareSuggest - India's Largest Software Discovery Platform	Feb 27, 2017 4:01:23 PM
<input type="checkbox"/>	info44@mhgyjs.com	Re: Manufacture of Rfid Products:Cards,Wristbands,Keyfobs,Labels	Feb 27, 2017 6:53:59 AM
<input type="checkbox"/>	anibamba2016@gmail.com	From Ms ANITA BAMBA	Feb 26, 2017 12:00:49 AM
<input type="checkbox"/>	noreply@intconf.in	(NCIST-17), Sponsored by AICTE-NEQIP	Feb 25, 2017 2:10:44 PM
<input type="checkbox"/>	gd930142102@126.com	847_32050-12:36:16	Feb 25, 2017 10:05:20 AM
<input type="checkbox"/>	admin@x35.newyear-sale.com	You'll be thankful for these savings on Early Spring! win 133\$	Feb 24, 2017 1:00:09 PM
<input type="checkbox"/>	dengbj@mymailonline.net	Hello dear	Feb 24, 2017 8:12:22 AM
<input type="checkbox"/>	noreply@intconf.in	International Conference New Delhi, India	Feb 22, 2017 8:33:41 PM
<input type="checkbox"/>	bounces+4753554-632a-email-support=iitr.ac.in@sendgrid.net	Introducing HR-One- Complete HRMS Starting INR 5000/mo	Feb 22, 2017 2:24:39 PM

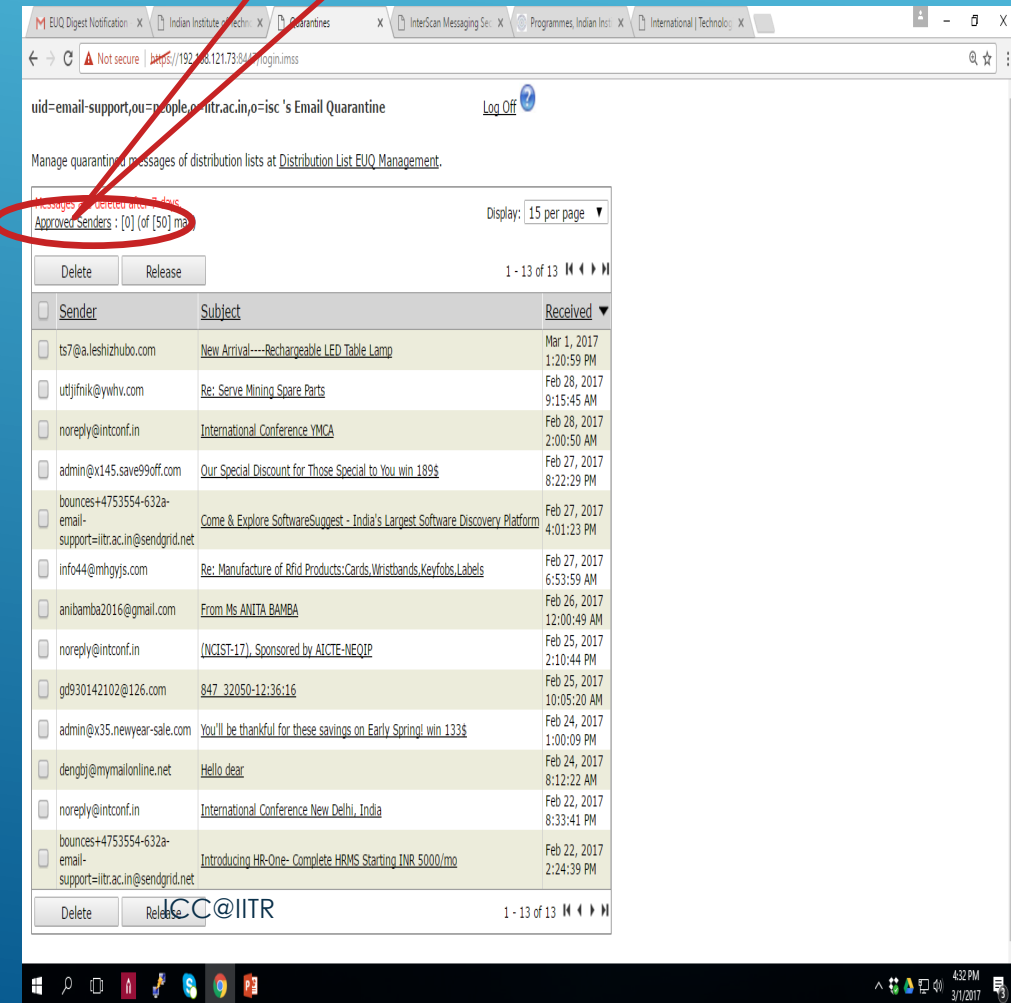
1. Check the email that you want to delete
2. Click on Delete

ICC@IITR

To add approved sender by your own

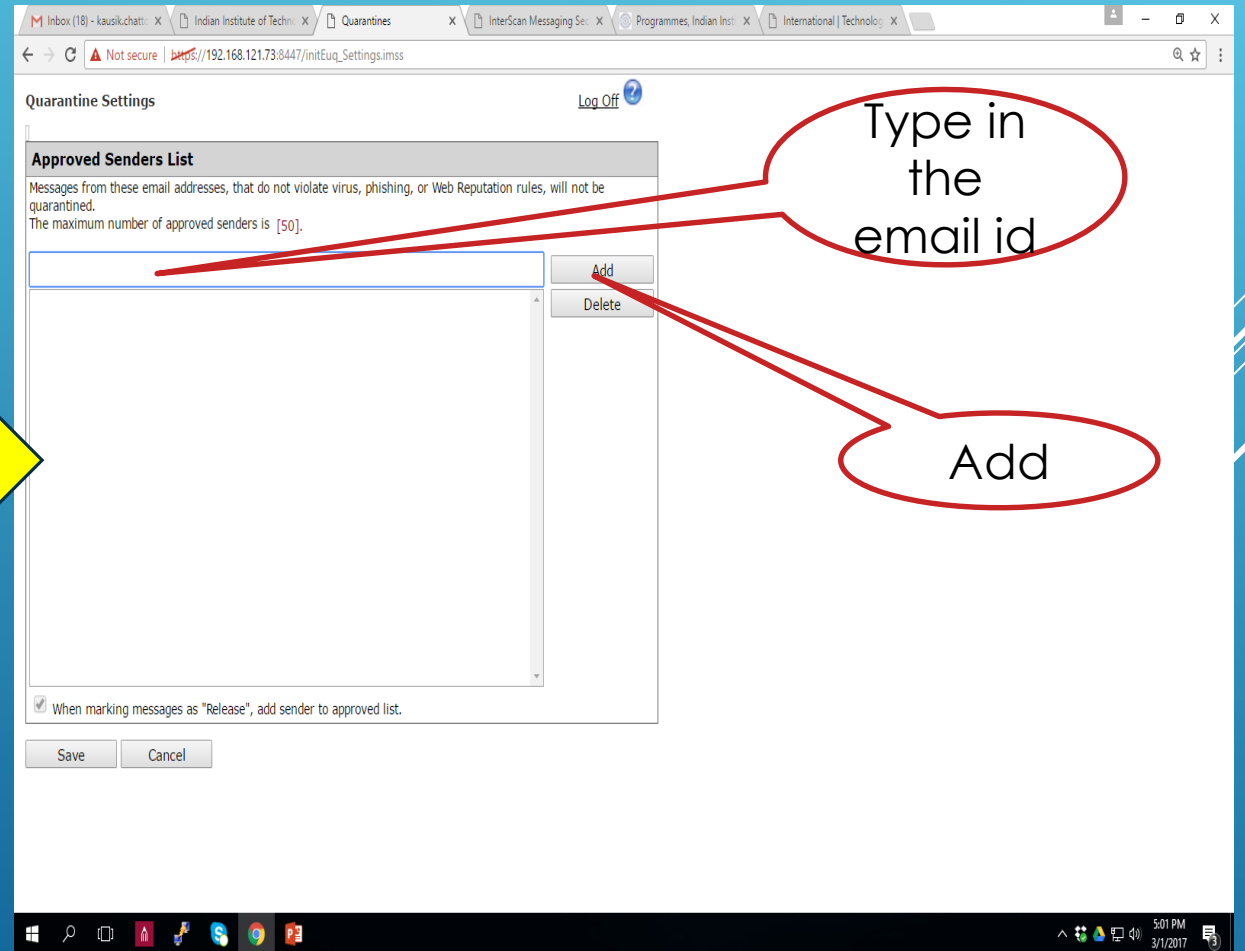
Click on
Approved
Senders here

1. Type the email id from where you want to receive emails
2. Click on Add
3. Click on Delete if you want to remove previously added ids



Approved Senders : [0] (of [50] messages)

Sender	Subject	Received
ts7@a.leshizhubo.com	New Arrival---Rechargeable LED Table Lamp	Mar 1, 2017 1:20:59 PM
utjifnik@ywhv.com	Re: Serve Mining Spare Parts	Feb 28, 2017 9:15:45 AM
noreply@intconf.in	International Conference YMCA	Feb 28, 2017 2:00:50 AM
admin@x145.save99off.com	Our Special Discount for Those Special to You win 189\$	Feb 27, 2017 8:22:29 PM
bounces+4753554-632a-email-support=iltr.ac.in@sendgrid.net	Come & Explore SoftwareSuggest - India's Largest Software Discovery Platform	Feb 27, 2017 4:01:23 PM
info44@mnhgys.com	Re: Manufacture of Rfid Products:Cards,Wristbands,Keyfobs,Labels	Feb 27, 2017 6:53:59 AM
anibamba2016@gmail.com	From Ms ANITA BAMBRA	Feb 26, 2017 12:00:49 AM
noreply@intconf.in	(NCIST-17) - Sponsored by AICTE-NEQIP	Feb 25, 2017 2:10:44 PM
gd930142102@126.com	847 32050-12:36:16	Feb 25, 2017 10:05:20 AM
admin@x35.newyear-sale.com	You'll be thankful for these savings on Early Spring! win 133\$	Feb 24, 2017 1:00:09 PM
dengbj@mymailonline.net	Hello dear	Feb 24, 2017 8:12:22 AM
noreply@intconf.in	International Conference New Delhi, India	Feb 22, 2017 8:33:41 PM
bounces+4753554-632a-email-support=iltr.ac.in@sendgrid.net	Introducing HR-One- Complete HRMS Starting INR 5000/mo	Feb 22, 2017 2:24:39 PM



Type in the email id

Add

Approved Senders List

Messages from these email addresses, that do not violate virus, phishing, or Web Reputation rules, will not be quarantined.
The maximum number of approved senders is [50].

When marking messages as "Release", add sender to approved list.

Thank YOU !
for further support contact

email-support@iitr.ac.in